



Information about the Package Travel Regulations 1992

The tour operators are responsible for the proper performance of the holiday contract and that your holiday is provided to a reasonable standard. Breach of this causing injury can give a right to compensation through a holiday accident claim.

Should you suffer injury in a holiday accident that was not your fault or suffer from an illness caused by food poisoning or poor hygiene standards then your tour operator could be liable to pay compensation for a holiday accident claim.

For a holiday to be covered by the Package Travel Regulations 1992 the holiday package must meet the following definition:

- the holiday package was sold or offered for sale in the UK;
- the holiday package was sold at an 'inclusive price' (ie one price for everything);
- the holiday package must comprise of two or more of the following: transport (eg airplane, ship, train, coach) accommodation (eg hotel, villa, apartment) other tourist services (eg tours or excursions included in the overall holiday package); and
- the holiday package must cover a period of at least 24 hours or include overnight accommodation.

The time limit for bringing holiday accident claims

For package travel cases the time limit for bringing holiday accident claims for injury is three years from the accident /illness to start court proceedings. For children under 18 and those with mental disabilities the rules are different.

If you suffered a personal injury on board an aircraft or ship there is a strict time limit of two years for bringing a holiday accident claim for injury compensation.

If the holiday accident abroad was not part of a Package Holiday then the law and time limits for bringing a holiday accident claim for injury compensation can vary dramatically from country to country.



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“Could not fault
your service in any
shape or form. Highly
professional and
proficient.”

Mr Routledge, Client

Meet the team



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